



Collections Policy

2022

Player registration alone does not confirm a child is assigned to a particular team or program until the respective registration fee is received and duly applied.

The ASA registration system (Power Up) will send an automatic email reminder of unpaid fees every five-seven (5-7 days).

Through the daily work of the Administration dept, we work with families to create customized payment plans when necessary.

The ASA strives to avoid removing a player from a team/program for unpaid fees during the season, but if an outstanding debt after many collection attempts has been made, then we will advise the parents that participation in future programming will not be possible until the outstanding balance has been paid.

If a debt for past-due registration fees continues beyond the end of the season the fee was for, the Club may change the members purchase settings to "No" so that future registrations are restricted until such time that a repayment plan has been established or that the debt is cleared.

In extreme cases, where the debt carries over beyond multiple seasons, and repayment plans are broken, the Club may, at the direction of the Dir. Operations and/or Office Manager, pursue collections through a Collections Agency.

If a member cannot afford to cover registration costs due to financial hardships, and they do not qualify for other financial aid programs, they can request support options by contacting the Dir. Operations and/or Office Manager for additional help, guidance and support.